

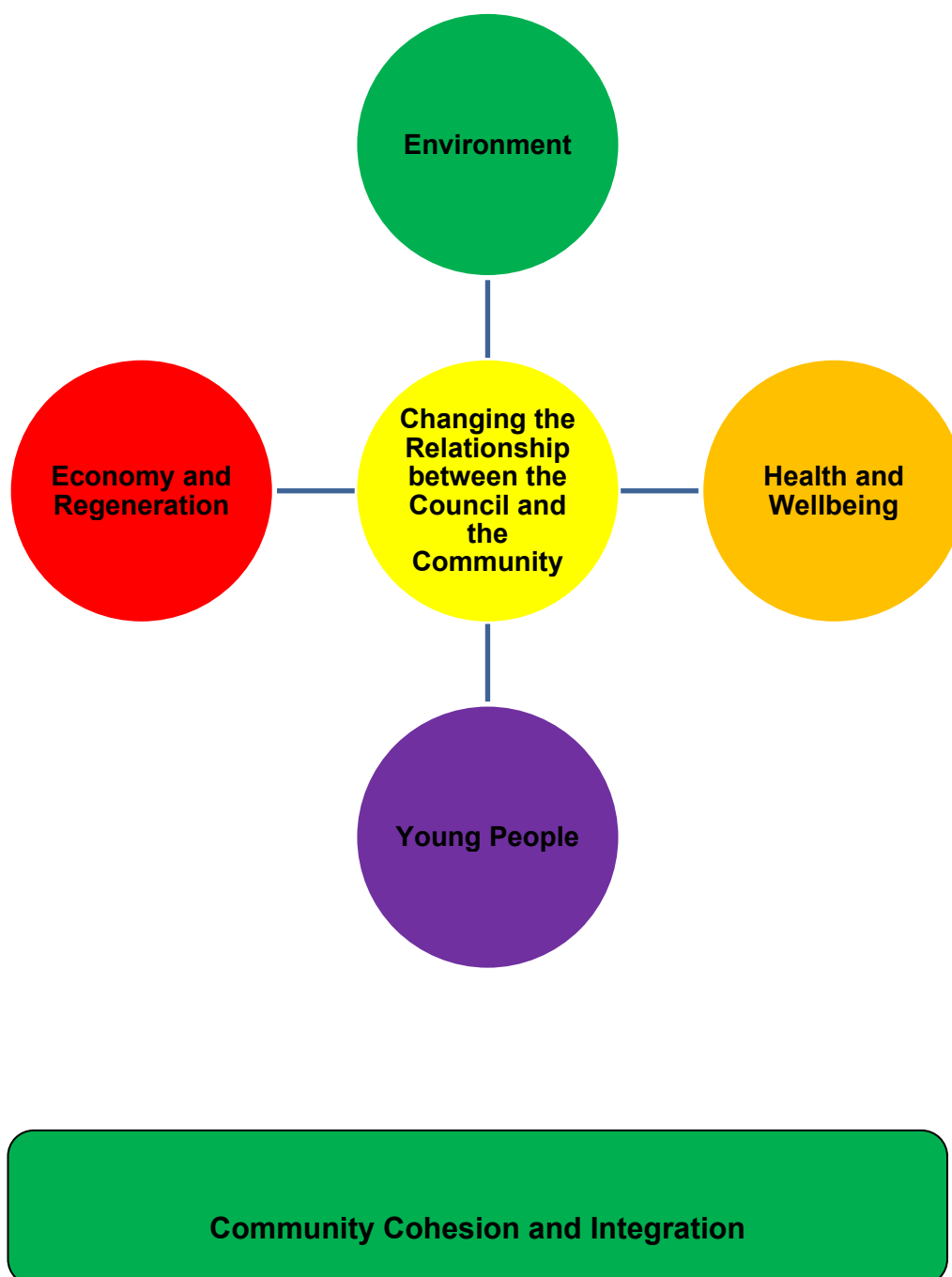
Agenda Item: 4

**NORTH EAST AREA COUNCIL
Project Performance Report**

July 2016

Introduction

The North East Area Council Priorities



North East Area Council

The table below shows the Providers that have now been appointed to deliver a series of services that address these priorities, and deliver the outcomes and social value objectives for the North East Area Council. It can be noted that a number of projects are still in the development phase.

	Service	Provider	Contract Value/length	Contract start date
Environment	North East Environment Team – Cudworth and North East	Barnsley Community Build	£135,000 18 months	1 st September 2014
Environment	North East Environment Team – Monk Bretton and Royston	Barnsley Community Build	£135,000 18 months	1 st September 2014
Environment	Environmental Enforcement	Kingdom Security	£91,990 21 months	4 th August 2014
Environment	Environmental Enforcement	BMBC Enforcement and Community Safety	£18,883 21 months	4 th August 2014
Economy and Regeneration	Rapid Response Team	Barnsley Community Build	£24,000	1 st August 2015
Economy and Regeneration	Home Grown Apprentices	BMBC Parks Services	£98,000 Service Level Agreement	tbc
Economy and Regeneration	Private Sector Housing Management Officer	BMBC Enforcement and Community Safety	£35,000 Service Level Agreement	June 2016
Young People	Summer Holiday Internship 2015	C&K Careers	£45,000 20 months	9 th March 2015
Young People	Youth Development Grant	Local Community Groups and Organisations	£100,00 ongoing	3 rd October 2014
Young People	Dance and Theatre Performance	QDOS	£9,000	November 2015

Health and Wellbeing	Shopability	Barnsley Community Foundation	£7,824 6 months	1 st September 2015
Health and Wellbeing	Fit Reds	Barnsley FC	£19,655 18 months	1 st October 2015
Health and Wellbeing	Fit Me	PSS Health Trainers	£11,600 18 months	18 th September 2015
Changing the Relationship between the Council and the Community And Community Cohesion and Integration	Community Magazine	Corporate Communications	£6.000	December 2015
Changing the Relationship between the Council and the Community And Community Cohesion and Integration	Volunteer Celebration Event	North East Area Team	£3,000	tbc

Summary Performance Management Report for each Service

Apprenticeships and Employability Study Programme Focusing on the Environment.

Barnsley Community Build

The North East Area Council is asked to note that the Key Performance Indicators for the North East Environment Contract from September 2014 to June 2016 were as follows:

Number of jobs created	6
Number of apprentices through the scheme	23
Number of Volunteer Community Cohesion events attended	24
Percentage of local Area Council spend	100%



Apprentice Case Study

Xxxx was sent to us having previously been a pupil at Springwell. Excluded from mainstream school due to behavioural problems he was a young man with a dismal outlook for his future. He was accepted as an apprentice on our scheme, but had to attend functional skills twice a week to improve his basic Maths and English. Joining a team where he was unfamiliar with the other apprentices he found it difficult to settle in and was quite happy to leave the class early or in some instances not turn up at all – always with the same excuse that he found the lessons boring and on some occasions claiming he did not understand. After finally completing the functional skills element of the

apprenticeship he was sent to our site at Athersley, here again he found it difficult to settle in, many times having issues with the tutors and supervisors on site. After a while when his placement time at Athersley was completed he returned to the Training Centre and it was noted that the tutors and supervisors would prefer if he did not have a second placement on their site.

Taking into consideration that his functional skills were now completed, and it would be preferable that he did not return to Athersley, we were struggling to find a placement for him, with this in mind it was looking like he would be asked to leave the course as we had nothing to offer him, as no one on the external projects would take the responsibility of having him on site. During this time he approached me, and I have a lot of time for xxxx, appreciating the background that he has come from. He asked if he would be allowed to try out for the Environmental Team as this was something he had an interest in. So xxxx joined the team and what a transformation we saw in him, turning up for work early so as he was not left behind, and his enthusiasm was contagious as he got involved in all the projects that the team work on. We always say that there is a niche for everyone and until you find this you can behave like a fish out of water. Environmental work is his niche and it is fantastic to see this struggling Apprentice come into his own and begin to enjoy working life. Since he joined the environmental team he has had so much positive feedback, from his colleagues and other members of the public. Well done xxxx



Kingdom Security - Quarter 1 Report

April 2016 – June 2016.

		RAG
Environment	Satisfactory quarterly monitoring report and contract management meeting.	●
	Milestones achieved	●
Health and Wellbeing	Outcome indicator targets met	●
	Social value targets met	●
Economic Regeneration	Satisfactory spend and financial information	●
	Overall satisfaction with delivery against contract	●

The North East Area Council is asked to note that the Cumulative figures for the initial Enforcement Contract which were as follows from August 2014 to March 2016:

Since the start of the Contract in August 2014 until 31st March 2016 Kingdom Staff in the North East Area have issued a total of 838 Fixed Penalty Notices. 709 were for Litter and 129 for Dog Fouling. The revenue for this Period is £38,213.10p.

Again there is a time lag and this will increase as individuals who were issued from January 2016 are still paying. It is anticipated that this figure will increase by another 5% to 10%.

Enforcement Contract

April 2016 to March 2017

A comprehensive Quarter 1 report, from April 2016 to June 2016, monitoring report was submitted by Kingdom Security on 11th July, 2016. As illustrated in the table above, there is overall satisfaction that Kingdom is performing well and is making good progress in line with the contract.

The North East Area is contracted to 2 x officers, which equates to 1020 hours per quarter per Officer. Over the first quarter 1020 hours have been achieved, split equally between the four Wards, which is 100% of the contracted hours.

Officers concentrate their patrols around intelligence led information from the tasking process and also from complaints on the street, and from the community at large. To date this quarter complaints and operations continue to be reported and attended.

As we have progressed through this quarter reports and complaints continue but are fewer, however we have been met with an increase in specific witness information re offenders. We offer on the first instance a Fixed Penalty Notices to allow the individual to discharge their liability rather than have us compile a witness statement and a file for prosecution at court.

Prosecutions continue for Littering and Dog Fouling. To date offenders have paid prior to attending, pleaded guilty prior to Court or have been found guilty at Court. There has been a 100% success rate at Court.

The Revenue Raised so far from Fixed Penalty Notices (Fouling and Littering) for this quarter (April to June 2016) is £4,398.00p

Operations.

Gregory's Buildings, High Street Great Houghton. (please see Case Study below)

Trans Pennine Trail, Royston (please see Case Study below)

An Action Day with other agencies was conducted for all manner of offences in the Cudworth Area on 11th May 2016. The areas of Darfield Road, Barnsley Road, Snyderdale Road, and the adjacent streets and estates were covered. Officers from the Council, Police, PCSO's and others were deployed to deal with a whole range of issues in this vicinity. Officers from Kingdom were invited to support those and deal with those offences which are within their role. The culmination of this allowed Kingdom to issue 5 Litter tickets, 2 Fouling tickets and 2 parking tickets. An amount of useful information was gathered also and patrols and Investigations continue.

Added Value.

2 x Fly Tipping offences have been reported over this quarter by Kingdom officers whilst out and about on patrol. These have been reported to Environmental Services and together we have gathered evidence for the ongoing investigation which continues. The partnership develops as we are co-terminus, which clearly assists. We have a number of successful prosecutions so far.

'Litter Picking' days for those juveniles within the community who have committed the offence is a little haphazard at the moment and we are looking to a new relationship with the Volunteer Clean up teams to assist with generating days for the restorative restoration scheme to be included. The juvenile will be subjected to this by agreement of the Parent or Guardian. These days will be overseen by Kingdom Staff. Juveniles have attended from this area and have been both beneficial to the Juvenile, Parent and Staff who attend.

Activity Intervention Targets

	Quarter 1	
	Target	Actual
Patrolling hours completed *	867	1020
No. & location of targeted litter operations	2	2
No. & location of targeted dog fouling operations	2	2
No. & location of targeted parking operations	2	2
No. of dog fouling & litter FPNs issued		109
No. of parking PCNs issued		32
Payment rate for dog fouling & litter FPNs		70%

NORTH EAST	FPN Litter	FPN Dog Foul	PCN Parking	Total
APR-JUNE 2016	96	13	32	141

Case Study 1

Gregory's Buildings and High Street, Great Houghton.

Numerous complaints have been received regarding Dog Fouling in the Gregory Buildings and High Street areas of Great Houghton. No specific individuals have been reported but there have been plenty of descriptions and times that the offences were occurring.

Kingdom have made these areas Hotspots for regular patrols, to include not only normal hours but early morning and early evening patrols. Leaflet drops have been carried out and information gathered whilst patrolling on a very regular basis. Half the officers available from the Borough were deployed on two separate days in plain clothes and also uniform.

Officers have issued in total from the specific and random patrols 6 Dog fouling tickets. This is a great result, none of these are repeat offenders and one of them was from direct specific information from a complainant who was prepared to go to Court if necessary. Patrols continue, and although have decreased there is still fouling in the area.



Case Study 2

Numerous complaints have been received regarding Dog Fouling on the Pennine Trail in Royston off Church Hill, and this area was designated a Hot Spot area for dog fouling enforcement.

Regular, not only normal hours but early morning and early evening patrols have been carried out and leaflet drops undertaken, and information gathered whilst patrolling on a very regular basis.

The local Residents who love to fish off the trail are clearly very upset about the area as when they are taking their fishing equipment with them along the canal they are getting dog faeces all over it.

Half the officers available from the Borough were deployed on two separate days in plain clothes, and also in uniform, to the area. Officers have issued in total from the specific and random patrols 3 Dog fouling tickets.

This is a great result; and one of these is a female repeat offender.

Patrols are continuing in the area, and although dog fouling has decreased, it is recognised that there is still fouling in the area which needs to be further addressed.



C&K Careers

Young People

Health and Wellbeing

Economic Regeneration

	RAG
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

Employability for under 16's Summer Holiday Internship

Please see Appendix One for the Quarter 1 Report April 2016 to June 2016

North East Area Council

Youth Development Fund

Volunteer Case Study

Case Study of a Volunteer working with a local Youth Group, funded through the Youth Development Fund.



xxxx is a 23 year's old, looked after child and then adult, who left School with no qualifications, and who had no support from Social Services to support her in gaining employment or further education. Still living at home with her family, xxxx is severely sight impaired.

Xxxx is a resident of Grimethorpe who came to the Grimethorpe Young Warden's project 3 years ago. When xxxx came to the project she was very shy and supported the project by working in the kitchen preparing snacks for the group, but was very reluctant in getting involved in group work. After the first year xxxx was asked if she would like to undertake short courses at Northern College to support her in gaining

qualifications to gain access to employment, as the Staff felt that this would help to build her self confidence and self esteem.

As a project we have supported xxxx in attending safe guarding, training, health and safety and first aid training. Xxxx asked if it would be possible for her to train in Youth Work as she could see the really positive benefits of the project for the young people in her community.

As a project working alongside Yorkshire Housing, and Berneslai Homes in the local community, we then supported xxxx in gaining a place at Northern College to undertake her Level 3 Diploma in Social Science, and xxxx moved to Northern College as a live in student in September 2015. Throughout her career progression xxx has ensured she has continued to Volunteer at the Young Wardens project on a Wednesday evening supporting Staff in the delivery of activities to young people. Throughout this year xxxx has grown in confidence and self esteem and has become one of the lead Volunteers in the project supporting all the delivery and planning.

While at Northern College xxxx struggled academically and our team of support from the Grimethorpe Young Wardens project liaised with the College and got xxxx additional support, through this xxxx was diagnosed as being dyslexic and having special educational needs, meaning xxxx at the age of 23 years has been given a statement.

This has not put xxxx off as she has worked hard and ensured she has enlisted and taken all the support from the College. She has graduated from Northern College with distinctions and merits in the course.

This has been the making of xxxx as from this she has applied to Huddersfield University to undertake the Youth and Community national degree in Higher Education. Xxxx has been accepted on the course which starts in September 2016. This course is a 3 year course. The Grimethorpe Young Wardens project has worked alongside Social Services and gained support from them to pay for xxxx's living arrangements while she is there, xxxx has also been registered with the National Blind Society to get course materials, and books, to support her learning style and she has been registered for a guide dog.



When xxxx attends University, xxxx will continue to support the Grimethorpe Young Wardens project during holiday periods to support her learning, and to support the other Volunteers in completing their Certa level 2 Youth Work qualifications.

**Caroline Donovan
North East Area Council Manager
July 2016**